

GENERAL TERMS OF SALE

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PLEASE READ CAREFULLY THE TERMS WHICH FOLLOW

You have just logged onto the site www.loveme2world.com, of the company TALENTUM S.A.R.L. You should read carefully the terms and conditions which follow because they constitute the general conditions of sale of the products and services provided by TALENTUM S.A.R.L. After filling your purchase order, the final “click” constitutes a confirmation of your order and means irrevocable acceptance of these terms. Therefore, you can order products or services only if you accept the terms and conditions provided below.

1. Preamble

The general terms and conditions which follow govern all the transactions made on the web catalog of TALENTUM. Any order placed on this site assumes the client's unconditional and irrevocable acceptance of these conditions.

2. Object

This contract is a distance contract which aims to define the rights and obligations of the parties in connection with the online sale of products from the company TALENTUM, through the Maroc Telecommerce (MT) platform. www.loveme2world.com is a site which offers a service. Love me 2 is a registered trademark of TALENTUM S.A.R.L and Y. Tazi. MT is transaction management service and a registered trademark of MT S.A.

3. Definitions

In the remainder of the contract, each of the above expressions shall have the meaning of its definition, namely “Distance contract” means any contract concerning goods or services between the company TALENTUM and a consumer as part of a selling system or remote services provided by TALENTUM, which for the contract, makes exclusive use of the Internet until the conclusion of this contract, including the conclusion of the contract itself. "Consumer" means any physical person who, in this contract, is acting for purposes which are outside the scope of his professional activity. "Order form" means a document that indicates the characteristics of the products ordered by the Consumer and must be signed by him by a "double click" to engage him.

"Order" means the act whereby the Consumer agrees to purchase Products and

whereby the company TALENTUM delivers them.

4.Product

All products in the catalog are sold while supplies last. The company TALENTUM reserves the right to remove an item from the catalog without notice. It can't be held liable to compensate or cancel orders due to the inability to use the product purchased for reason of incompatibility with existing equipment owned by the purchaser.

5. Ordering

After finding the product you want, click on "Add to shopping cart", the product is then added to your cart. You can at any time modify your order and return to the catalog by clicking on "continue shopping". When you are done shopping, confirm your order by clicking on "Order". If a mistake is made on your part when filling the order form, you should send us a cancellation request by email within 24 hours. After cancellation of the order by TALENTUM, you can place another order.

6. Pricing

The prices listed on the catalog are given in Moroccan dirham and are exclusive of tax. The prices are valid at the time of consultation by the customer and are effective at time of order. VAT is calculated in the order form based on the applicable rate on the day of the order. The order form and transactions are in Moroccan DH. Any change in rate will be automatically reflected in product prices.

7. Order execution

The order will be executed within 30 days from the day after the consumer placed his order. In case of unavailability of the Product ordered, the Consumer will be informed as soon as possible and will have the option to cancel the order. He will then have the option to request either a refund of amounts paid within thirty days before their payment, or to exchange the product.

8. Delivery

Products are delivered to the address indicated by the Consumer on the order form. The Customer must check the packaging of the goods upon delivery and report any damage to the carrier on the delivery order and to the company TALENTUM within two days.

The Customer may, upon request, be sent an invoice to the delivery address. The cost of transporting your delivery is stated on your invoice (shipping included for France and Belgium and charged on other areas at the rates specified). Your order is shipped within seven days after receipt of your payment, it is subject to available stock. The items will be sent by DHL (official carrier of Love Me 2). Any delays cannot give rise to damages and interests, to order cancellation or to refusal to take delivery.

9. Type of payment

To pay your order by credit card, you choose the payment method from those proposed by TALENTUM in the Order form (Visa, MasterCard, Maestro). In this case, the issuing of the transaction to debit your account is made the day following the

date of delivery confirmation.
Your credit card payment is secured by MT, which offers a completely secure payment service.
The Consumer ensures to the company TALENTUM that he has the required permission to use the method of payment chosen by him, during the validation of the Order. When paying by credit card, the provisions relating to the fraudulent use of payment methods provided in the agreements concluded between the consumer and issuer of the card and between the company TALENTUM and its bank apply.

10. Data privacy

The information requested is necessary to process your order and are treated confidentially. You have the right to rectify data concerning you. You may receive advertisements from TALENTUM unless you have declined the use of your personal data for these purposes.

11. Canceling a paid order

The customer is entitled to cancel the order paid by credit card, provided that he informs TALENTUM by email within 24 hours of the confirmation of his order.

12. Refund

From the date of delivery of your order, you have 7 days to exercise your right of withdrawal, and be fully refunded. The costs of returning the goods are for you to pay. However, only the products returned in perfect condition for resale, complete and in their original packaging (unopened) may be refunded.

13. Warranty

All products sold in the catalog are warranted against defects in workmanship and materials. The warranty period is at least one year (from the date of invoice). When returning equipment wrongfully declared defective, freight and handling costs will be charged to the customer. This warranty does not cover damage resulting from accidents, misuse or neglect.

14. Proof of transactions paid by credit card

The data recorded by MT S.A on the MT platform on behalf of TALENTUM constitutes proof of all commercial transactions between you and the company TALENTUM.

15. Force majeure

TALENTUM is bound to execute its obligations only to the extent that no force majeure event hinders them.